

04-208

Stephanie Kost

From: Zelhart Alan-rpcs30 [Alan.Zelhart@freescale.com]
Sent: Wednesday, August 25, 2004 1:08 PM
To: Michael Powell; Kathleen Abernathy; Michael Copps; KJMWEB; Jonathan Adelstein
Subject: Cell Phone fluff fees...
Importance: High

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SEP - 7 2004

Federal Communications Commission
Office of the Secretary

Please support the move to make cell phone companies stop adding line item costs to the cost of our cell phone service. I was told my monthly bill would be \$39.99. But by the time they add all the fluff charges, I'm paying \$49 per month. This nonsense has to stop!

Thanks for taking the time to listen.

R. Alan Zelhart

Freescale Semiconductor Products Sector

R. Alan Zelhart

Comprehensive Software Asset Management
Web site: <http://csam.mot.com>
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Tempe, Arizona 85284
Work Phone: (480) 413-3470
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Fax: (480) 413-5723

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Stephanie Kost

From: Mike Erickson [mara0351@cox.net]
Sent: Wednesday, August 25, 2004 1:33 PM
To: Michael Powell; Kathleen Abernathy; Michael Copps; KJMWEB; Jonathan Adelstein;
FCCINFO
Subject: Truth in Billing Petition - Docket # 04-208

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FCC,

Federal Communications Commission
Office of the Secretary

As a consumer, I urge you to act on the petition regarding Truth in Billing. Companies should not be able to include additional fees to cover what are for all practical purposes "normal costs of business." Such fees should be included in the monthly charge for the cellular plan a customer has chosen. When the company tells me my plan costs \$40 a month and my bill includes several fees and taxes that bring it to over \$47 a month, then that is misleading the consumer. Instead, the service charge for that plan should be listed as \$47 a month with no additional charges. If actual government-imposed taxes need to be separated, than I can live with that. In such a case, the monthly charge may be \$45 with \$2 listed separately as taxes. In no case should all the extraneous additional fees be allowed to be "added" on top of the monthly service charge for a particular plan. I'm tired of being abused in this manner--please take prompt action.

Sincerely,

Mike Erickson
1769 S Deer Head Pl
Tucson AZ 85748

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04-208

Stephanie Kost

From: Foxtrot America Co. [ronald@foxtrotamerica.com]
Sent: Wednesday, August 25, 2004 2:47 PM
To: Michael Powell
Subject: Wireless "fees"

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Federal Communications Commission
Office of the Secretary

Dear FCC,

I don't think I really need to go into detail as to the absolutely ridiculous amount of extra charges and fees I receive on my cell phone bill.

I just want to know what the FCC is going to do about my "\$19.99" a month bill coming out to nearly \$37.00 a month after sure-charges?

It's criminal that even when shopping around and you ask the sales rep's how much it will come too after all taxes that "they don't know because of taxes".

I also encountered the same thing when having my Qwest line installed.

I don't think anywhere in any other service or product have I -ever- seen so many extra charges and fees.

Please do something as that's what your there for.

Sincerely,

Ronald M Tucker
Director,
Foxtrot America Co., LLC
(t.) 801.638.0012
(f.) 801.533.5412

www.foxtrotamerica.com

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Stephanie Kost

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From: Boyd E. Griffin [begriffin@earthlink.net]
Sent: Wednesday, August 25, 2004 6:19 PM
To: Michael Powell
Subject: Docket Number 04-208

SEP - 7 2004

Federal Communications Commission
Office of the Secretary

I would like to encourage you to mandate that all telephone fees be included in the monthly bill rather than as an individual item. I feel that the telephone industry is gouging the public with all the fees they add on after you become a customer. These should be included in the monthly bill so you can do comparison shopping for a phone service.

Thank You
Boyd E. Griffin
5125 Conchos Trl.
Arlington, TX 76017

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Stephanie Kost

From: Jeff Ansley [j.ansley@comcast.net]
Sent: Wednesday, August 25, 2004 6:10 PM
To: Michael Powell
Cc: Kathleen Abernathy; Michael Copps; KJMWEB; Jonathan Adelstein
Subject: 04-208 please make cell phones bills simpler

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SEP - 7 2004

Federal Communications Commission
Office of the Secretary

Dear FCC:

Regarding issue 04-208:

I am outraged every month when I receive my cell phone bill and it contains numerous line items such as "cost recovery" when these fees have no fair justification and were not included in the original quotation of the cost of my monthly service. It makes it very difficult to shop around for a fair cell phone deal, and I ask that the FCC make these companies quote their rates with all fees included.

Thank you for your help with this matter.

Respectfully yours,

Jeff Ansley

818 Richmond Street

El Cerrito, CA 94530

510-526-7490

510-847-9041 cell

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Stephanie Kost

From: John Gilbert [jdgilbert@prodigy.net]
Sent: Thursday, August 26, 2004 10:00 AM
To: Michael Powell
Subject: Mobile Phone Company Surcharges docket number 04-208

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Federal Communications Commission
Office of the Secretary

Docket Number 04-208---

All of the "surcharges" that mobile phone companies include on their bills to cover internal operating expenses (just like toilet paper) should be included in their regular monthly fees so comparisons on cost can be made when choosing a company.

It is unacceptable to have so many companies hiding these costs in fees that sound like they are government mandated.

Please take action to force these companies to stop this blatant use of "surcharges".

Thank you,
John Gilbert
2313 Stonehenge Dr.
Edmond, OK 73034
405.341.4933

No. of Originals 0
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04-208

Stephanie Kost

From: Mike Harper [pleasedotherightthing@msn.com]
Sent: Sunday, August 29, 2004 9:19 AM
To: KJMWEB
Subject: Unfair taxes on our cell phones

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Federal Communications Commission
Office of the Secretary

Good day,

I am writing because Baltimore City has attached a new tax to land line phones and cell phones. The tax is \$3.00 a month for each phone number addressed in the city. The money is not used for communications or improved communications. The tax is placed in the general purpose fund to be spent or wasted on anything. I do not believe it is right to tax a communication device because a city wants to raise revenue. The tax was a result of a study by a university that said cell phone taxes would be a great source of revenue. This tax will never go away now and is sure to go up. I hope you will investigate and intervene.

Michael Harper
505 Annabel Ave.
Baltimore, Maryland 21225
410-354-4817

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Stephanie Kost

From: Mike Erickson [mara0351@cox.net]
Sent: Wednesday, August 25, 2004 1:33 PM
To: Michael Powell; Kathleen Abernathy; Michael Copps; KJMWEB; Jonathan Adelstein;
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Sincerely,

Mike Erickson
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Tucson AZ 85748

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